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Software Failures Affect Society

... a few examples

 "A software glitch, subsequent navigation errors, and excessive fuel use led to failure of an automated <u>NASA</u> <u>spacecraft</u> designed to rendezvous with a Pentagon satellite without human help last year ..."



- "Software Failure Causes <u>Airport Evacuation ...</u>
  - ... Normally the software flashes the words "<u>This is a test</u>" on the screen after a brief delay, but this time the software failed to indicate that ....."
- "Software failure cited in August northeast US electrical system <u>blackout investigation</u>
  - ... A malfunctioning alarm system controlled by software may have played a big role in the outage ....."





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continued safe operation of that system

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# Background and Need (Cont'd)

### • Definitions:



• A software unit, component, object, or software system whose *proper recognition, control, performance, or fault tolerance is essential to the safe operation* and support of the system in which it executes.

#### - Safety-Critical Functions

 Any function or integrated functions implemented in software that contributes to, commands, controls, or monitors system level safety-critical functions needed to safely operate or support the system in which it executes.



Mil-STD 882: Department of Defense Standard Practice for System Safety Aerospace Recommended Practice ARP-4761: Guidelines and Methods for Conducting the Safety Assessment © 2019 Lockheed Martin Corporation

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## How Do We ID Critical Software Processing?

• DEFINITION: Software Safety -- application of disciplined safety engineering, systems engineering, and software engineering practices to be sure that active measures are taken to assure system integrity through prevention, elimination, and/or control of hazards that may be caused or induced by ... <u>Software</u>.



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# Background and Need (Cont'd)

#### Goal of <u>Software</u> System Safety Program

- Integrate seamlessly with System Safety Program
- Reduce risk of serious hazards caused by/induced by software to acceptable levels

#### As Low As Reasonably Practicable (ALARP)

- Judgment of balance of risk and societal benefit
- Risk must be insignificant in relation to time, money, and effort to avert it
- Is "good engineering practice" enough?

#### System Safety Program

- Identifies possible hazards to aircraft, mission, and/or environment
- Assesses severity, likelihood of hazard occurrence, and likely consequences
- Assesses and implements actions to manage risk
- Specifies safety requirements
- Reviews preferred design approaches
- Reviews discovered faults and failures affecting safety critical
- systems (and software) and their repair action status
- Assesses safe flight readiness

Background and Need (Cont'd)	-
- MIL-STD 882E Mishap Severity Categories	

#### • MIL-STD 882E, 5/11/2012

- Systems engineering approach to eliminate system hazards and minimize risks where hazards cannot be eliminated
- Version 'E' includes handling of software
- Quick review . . . Hazards are assigned severity . . .

Severity Categories			
Description	Severity Category	Mishap Result Criteria	
Catastrophic	1	Could result in one or more of: death, permanent total disability, irreversible significant environmental impact, or monetary loss equal to or exceeding \$10M	
Critical	2	Could result in one or more of: permanent partial disability, injuries or occupational illness affecting at least 3 people, reversible significant environmental impact, or monetary loss $\$M \le x < \$10M$	
Marginal	3	Could result in one or more of: injury or occupational illness resulting in loss of 1 or more work days, mitigatable moderate environmental impact, or monetary loss $100K \le x < 1M$	
Negligible	4	Could result in one or more of: injury or occupational illness not resulting in lost workdays, minimal environmental impact, or monetary loss less than \$100K	

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Background and Need (Cont'd) -- MIL-STD 882E Probability Levels

#### • How often we expect the hazard to occur ...

Probability Levels				
Description	Level	Specific Item	Fleet <sup>1</sup>	Probability of Occurrence <sup>2</sup>
Frequent	A	Likely to occur often in the life of the item.	Continuously experienced.	$x \ge 10^{-1}$
Probable	В	Will occur several times in the life of the item.	Will occur frequently.	$10^{-1} < x \ge 10^{-2}$
Occasional	с	Likely to occur sometime in the life of the item.	Will occur several times.	$10^{-2} < x \ge 10^{-3}$
Remote	D	Unlikely, but possible to occur in the life of the item.	Unlikely, but can reasonably be expected to occur.	$10^{-3} < x \ge 10^{-6}$
Improbable	E	So unlikely, it can be assumed occurrence may not be experienced in the life of the item.	Unlikely to occur, but possible.	x < 10 <sup>-6</sup>
Eliminated	F	Incapable of occurrence. This level is used	d when potential hazards are	identified and later eliminated.

NOTES: 1 - Fleet size should be defined 2 - Probability of Occurrence = (number of events) / (specific exposure (e.g., number of A/C, FH, Years of service, etc.))

# Background and Need (Cont'd) -- MIL-STD 882E Risk Assessment

#### • Hazard Risks are identified by Risk Assessment Code (RAC)

- Combination of severity category and probability of occurrence

Risk Assessment Matrix				
Severity Probability	Catastrophic (1)	Critical (2)	Marginal (3)	Negligible (4)
Frequent (A)	High	High	Serious	Medium
Probable (B)	High	High	Serious	Medium
Occassional (C)	High	Serious	Medium	Low
Remote (D)	Serious	Medium	Medium	Low
Improbable (E)	Medium	Medium	Medium	Low
Eliminated (F)	Eliminated			

- However, software risk assessments cannot rely solely on severity and probability
  - Reliability of SW not estimated like HW Reliability
  - Assess SW contribution to system risk using severity and SW 'degree of (automated) control' – (Software Control Categories) --

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Background and Need (Cont'd)

MIL-STD	882E Softwa	are Control C	ategories

	Software Control Categories			
Level	Name	Description		
1	Autonomous (AT)	SW functionality that exercises autonomous control authority over potentially safety-significant HW systems, subsystems, or components without possibility of predetermined safe detection and intervention by a control entity to preclude occurrence of the mishap or hazard.		
2	Semi-Autonomous (SAT)	1. SW functionality that exercises control authority over potentially safety-significant HW systems, subsystems, or components allowing time for predetermined safe detection and intervention by independent safety mechanisms to mitigate or control the mishap or hazard. 2. SW item that displays safety-significant information requiring immediate operator entity to execute predetermined action for mitigation or control over the mishap or hazard. SW exception, failure, fault, or delay will allow, or fail to prevent, mishap occurrence.		
3	Redundant Fault Tolerant (RFT)	<ol> <li>SW functionality that issues commands over safety-significant HW systems, subsystems, or components requiring a control entity to complete the command function. The system detection and functional reaction includes redundant, independent fault tolerant mechanisms for each defined hazardous condition.</li> <li>SW that generates information of a safety-critical nature used to make critical decisions. The system includes several redundant, independent fault tolerant mechanisms for each hazardous condition, detection, and display.</li> </ol>		
4	Influential	SW generates information of a safety-related nature used to make decisions by the operator, but does not require operator action to avoid a mishap.		
5	No Safety Impact (NSI)	SW functionality that does not possess command or control authority over safety-significant HW systems, subsystems, or components and does not provide safety-significant information. SW does not provide safety-significant or time-sensitive data or information that requires control entity interaction. SW does not transport or resolve communication of a safety-significant or time sensitive nature.		

	Software (	Control Categories	
.evel	Name	Considerations	Software Control Categories
1	Autonomous (AT)	<ul> <li>Failure directly results in a mishap</li> <li>No possibility of operator action to prevent the mishap.</li> </ul>	(SCC) identify degree of softwar (automated) control involved in
2	Semi- Autonomous (SAT)	<ul> <li>Failure could directly result in mishap if operator does not act</li> <li>There is time for predetermined safe detection and intervention by independent safety mechanisms to mitigate or control the mishap</li> </ul>	<ul> <li>SCC listed in order top to bottom, most software</li> </ul>
3	Redundant Fault Tolerant (RFT)	System detection and functional reaction includes redundant, independent fault tolerant mechanisms for each defined hazardous condition SW with a failure condition requires another independent fault to result in a mishap	<ul> <li>automated control to least</li> <li>Considerations more simply describe failure, detection, and intervention behavior for SCC lovel</li> </ul>
4	Influential	<ul> <li>SW with a failure condition that reduces redundancy or safety margins but at least one independent mechanism remains to preclude a mishap</li> <li>Operator makes the decisions</li> </ul>	<ul> <li>Software safety criticality characterized by "severity category" and "level of software</li> </ul>
5	No Safety Impact (NSI)	<ul> <li>After a SW failure there still are at least two independent mechanisms to preclude a mishap</li> </ul>	control"

# Background and Need (Cont'd)

-- MIL-STD 882E Software Criticality Index and Level of Rigor

Software Safety Criticality Matrix					
SM/ Control		Severity Category			
Categ	ory	Catastrophic (1)	Critical (2)	Marginal (3)	Negligible (4)
1		SWCI 1	SWCI 1	SWCI 3	SWCI 4
2		SWCI 1	SWCI 2	SWCI 3	SWCI 4
3		SWCI 2	SWCI 3	SWCI 4	SWCI 4
4		SWCI 3	SWCI 4	SWCI 4	SWCI 4
5	5 SWCI 5 SWCI 5 SWCI 5 SW		SWCI 5		
SWCI			Level of Rigo	r Tasks	
SWCI 1	Progran code ai	Program shall perform analysis of requirements, architecture, design, and code and conduct in-depth safety-specific testing.			re, design, and
SWCI 2	Program shall perform analysis of requirements, architecture, design, and conduct in-depth safety-specific testing.				
SWCI 3	Progran in-dept	ogram shall perform analysis of requirements and architecture and conduc depth safety-specific testing.			
SWCI 4	Program	Program shall conduct safety-specific testing.			
SWCI 5	Once a analysi	ssessed by safety e s or verification is	engineering as No required.	ot Safety, then no	safety specific

- Software Safety **Criticality Matrix (SSCM)** maps SCCs to severity categories to identify **Software Control Index** (SWCI)
- SWCI identifies most critical (SWCI 1) to least critical (SWCI 5), not color coded
- SWCI maps to Level of Rigor (LoR) tasks
- Successful execution of LoR tasks increases confidence software will perform as specified

	Relationship between SWCL Risk Level LOR and Risk			
SWCI	Risk Level	SW LOR Tasks and Risk Assessment/Acceptance		
SWCI 1	High	If SWCI 1 LOR tasks are unspecified or incomplete, the contributions to system risk will be documented as HIGH and provided to the PM for decision. The PM shall document the decision of whether to expend the resources required to implement SWCI 1 LOR tasks or prepare a formal risk assessment for acceptance of a high risk		
SWCI 2	Serious	If SWCI 2 LOR tasks are unspecified or incomplete, the contributions to system risk will be documented as SERIOUS and provided to the PM for decision. The PM shal document the decision of whether to expend the resources required to implement SWCI 2 LOR tasks or prepare a formal risk assessment for acceptance of a SERIOUS risk.		
SWCI 3	Medium	If SWCI 3 LOR tasks are unspecified or incomplete, the contributions to system risk will be documented as MEDIUM and provided to the PM for decision. The PM sha document the decision of whether to expend the resources required to implement SWCI 3 LOR tasks or prepare a formal risk assessment for acceptance of a MEDIUM risk.		
SWCI 4	Low	If SWCI 4 LOR tasks are unspecified or incomplete, the contributions to system risk will be documented as LOW and provided to the PM for decision. The PM shall document the decision of whether to expend the resources required to implement SWCI 4 LOR tasks or prepare a formal risk assessment for acceptance of a LOW risk		
SWCI 5	Not Safety	No safety-specific analysis or testing is required.		

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Background and Need (Cont'd) -- MIL-STD 882D Mishap Severity Categories (Cont'd)

- 3 Assessment Areas for Safety Risk Consequence
  - Person or people
    - Death
    - Disability
    - Injury, Illness
    - Lost work
  - Financial Loss
    - \$ millions or more
    - Negligible
  - Damage to Environment
    - Irreversible or reversible severe damage
    - Break Regulations or Laws
    - Affect protected species, land, water, resources, etc.







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# Background and Need (Cont'd) -- Sources of Errors in Software Process

#### Causes of Software failures

- Latent defects in the source code, library files
- Latent defects in tools affecting code construction
- Environmental conditions operational software is not programmed to handle



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# Background and Need (Cont'd)

-- Sources of Errors in Software Process



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- Software Safety is <u>not only</u> about reducing error rates in safety-critical software (based on SCC)
- Software Safety is also about reducing the risk of software causing or inducing certain hazards that when realized, could lead to a system mishap, accident

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Software Safety Process

-- Software Process

Software Safety is integrated into the entire software development process
 Supporting Processes











SWCI 5

#### Software Safety -- Safety Analysis (Cont'd) Safety analysis activities lead to . . . - Safety Critical Functions (SCF) List - Hazards List - Safety Critical Software Components List, with criticality - Level of Rigor for SW development tasks - System Safety Program Plan (SSPP) SWCI Level of Rigor Tasks Program shall perform analysis of requirements, architecture, design, and SWCI 1 code and conduct in-depth safety-specific testing. Program shall perform analysis of requirements, architecture, design, and SWCI 2 conduct in-depth safety-specific testing. Program shall perform analysis of requirements and architecture and conduct SWCI 3 in-depth safety-specific testing. SWCI 4 Program shall conduct safety-specific testing. Once assessed by safety engineering as Not Safety, then no safety specific

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nalysis or verification is required.



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## Software Safety Process

-- Software Process

#### Identification and Standards . . .

- ID Software components to which safety processes apply
- ID Levels of criticality for each identified component
- ID and describe Architectural constraints
  - Partitioning of software to nodes or address spaces
  - Processing resource allocations and timing
  - Others . . . .
- ID Requirements and design standards used for software
- ID Programming languages, coding standards used for software components developed for safety application
- ID Engineer training requirements for development of safetycritical software; schedule training
- ID Role of software safety engineer on software team
- ID Software work products for safety audit

Standards Methods Product



## Software Safety Process

-- Software Process

#### Software Product Assurance

- Mark requirements, design, code, and tests of safety-critical software
- Analysis and handling of dead code, deactivated code
- Verification of source in accordance with coding standards automate checking, where practical
  - Non-compliant software should be changed to be standard compliant or sufficient justification documented and reviewed by software mgmt. team
- Specify functional, structural coverage and complexity metrics
  - Specify thresholds where action is taken
- Software quality growth, defect density, and defect resolution performance metrics
- Test for error propagation through software
- Test for failure modes involving software control or response
- Keep all software work products for safety-critical application current with changes to software

Standards Methods Product <del>C</del>











# Software Safety Process

#### Software Development

- Participate in Systems Safety Analyses and reviews
  - Identifies need for safety in software
  - Identifies what portions of software are of safety interest
- Document approach to safety in Software Development Plan
- Conduct coordination review of SDP with safety group
- Assign "software safety engineer" role to software team member (software team safety advocate)
- Verify engineers developing safety-critical software are trained prior to developing safety-critical software, including program tools and metrics
- Include costs for development of safety-critical software in software cost estimates

#### Software Safety Process -- Software Acquisition Software Acquisition Participate in System Safety Analyses and Reviews • Identifies need for safety in software Identifies what portions of software are of safety interest Document approach to safety in Software Acquisition Management Planning • Provide coordination review with safety group - Ensure Subcontractor's SDP accounts for how development of safety-critical software will be managed During reviews of subcontractor documentation . . . · Ensure subcontractor's plans and planning for safety-critical software is based on criticality of software components and contract flowed requirements - Hazard analyses, LOR Review subcontractor data products to . . . · Ensure production and control of required SC work products (i.e., evidence for audit) Include costs for development of safety-critical software in software cost estimates - Support software safety audits © 2019 Lockheed Martin Corporation 49





# Ultimately . . .

- Project engineers must choose balanced approach to software safety based on system requirements and sound engineering and economic practice
  - Checklists suggested with implementation based on criticality



# Tailoring Guidance Example



#### Software Safety Process Tailoring Guidelines

		SWCI 1	SWCI 2	SWCI
Reqt ID	Software Safety Practice Requirement	Safety Critical	Safety Significant	Safety Related
1	Identify the program safety levels of software with safety impact.	X	Х	X
2	Identify and/or reference the software components associated with each program safety level.	x	X	x
3	Verify that software engineers have attended required software safety training courses prior to developing software with safety impact.	x	х	x
4	Establish a project process for enabling decisions regarding use, reuse, and readiness of software components with safety impact.	x	х	x
5	Identify and document constraints of architectural partitioning, processing and/or resource requirements, tools, software development methods or approaches, and/or specific documentation methods on the software development activities related to software with safety impact.	x	x	
6	Identify or reference standards (not a reference to a tool) for requirements development and for software design that specify the vocabulary, standards, and usages of software requirements and design methods, representations, and techniques.	x	X	
7	Specify or reference defect prevention activities for software with safety impact. These defect prevention activities will apply the approach documented in Section 4.16, Causal Analysis and Preventive Action.	x	x	x

 $^{\star\star}$  SWCl 4 and 5 are already integrated into standard software process activities

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# Exercise



#### Exercise

#### -- Requirements (Example)

- Requirements (Partial List)
  - When power is first applied or restored, initialization processing will provide for orderly startup of traffic system computing resources

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- During startup, traffic system will initialize lights to 4-way blinking red and wait for timed sequence instructions
- Once initialized, timed traffic light sequence will begin timed traffic light sequencing operation on N-S highway first
- Timed sequence may be shortened or lengthened based on in-road sensor processing requirements specified elsewhere
- 4-way red lamps "on" condition will be initiated when correct signal is received from fire, ambulance, or police approaching intersection from any of 4 directions. Once activated, sequence will proceed for 5 seconds, then if another correct signal is not received within 2 seconds of deactivation, timed signal sequence will begin again on N-S highway first after 5 seconds has expired
- Unallowed lamp conditions:
  - 4-way green on
  - 4-way amber on 2-way green on with 2-way amber on
    - ron
- Back-up power shall be able to run traffic light signals continuously for 48 hours
- Intersection shall be illuminated during evening hours on each approach to traffic light and lighting power will be supplied by separate independent electrical feed . . .
- *Etc...*
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#### Exercise -- Hazard Form (example)

#### Hazard Analysis Record

		-				
Hazard No. 00 Engineer: <nar< th=""><th>1 <u>Project::</u> SW Safety Course <u>System:</u> Traffic Light Example <u>Subsystem:</u> Power Subsystem <u>Phase:</u></th><th>Effectively: Initial Risk: Severity: Probability: Category: Modified Risk: Severity: Probability: Category:</th><th>Date Opened: <u>Status</u>: Open In-Work FF Ready Monitored</th></nar<>	1 <u>Project::</u> SW Safety Course <u>System:</u> Traffic Light Example <u>Subsystem:</u> Power Subsystem <u>Phase:</u>	Effectively: Initial Risk: Severity: Probability: Category: Modified Risk: Severity: Probability: Category:	Date Opened: <u>Status</u> : Open In-Work FF Ready Monitored			
Description	If the power back-up equipment is unavailable will be inoperative. Back-up power is only che	If the power back-up equipment is unavailable and an interruption to electrical service occurs, the high-speed highway traffic light will be inoperative. Back-up power is only checked upon system startup.				
<u>Cause:</u>	The high-speed highway traffic light receives electrical power from the electric utility cooperative of the area. Power interruption is possible during electrical storms, grid outages, transmission line failure, and/or substation or transmission line equipment failure. During these events, electrical power may be unavailable to the traffic signal from seconds to hours depending on the circumstances of the event.					
Effect:	Probability of serious or fatal collision.					
Requiremen	ts:					
Controls:						
Effects after Controls:						
Remarks:						
Hazard Closure Evidence:						
Actions Ren	naining:					
Review History:						
Notes:						

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Course E	xercise
- Determining	Criticality

	Risk Assessment Matrix			
Severity	Catastrophic	Critical	Marginal	Negligible
Probability	(1)	(2)	(3)	(4)
Frequent (A)	High	High	Serious	Medium
Probable (B)	High	High	Serious	Medium
Occassional ( C)	High	Serious	Medium	Low
Remote (D)	Serious	Medium	Medium	Low
Improbable (E)	Medium	Medium	Medium	Low
Eliminated (F)	Eliminated			

	- Detern	nining Software Critica	ality	/
		Software Control Categories	•	
Level	Name	Description	Considerations	
1	Autonomous (AT)	SW functionality that exercises autonomous control authority over potentially safety-significant HW systems, subsystems, or components without possibility of predetermined safe detection and intervention by a control entity to preclude occurrence of the mishap or hazard.	<ul> <li>Failure directly results in a mishap</li> <li>No possibility of operator action to prevent the mishap.</li> </ul>	Review SCC     descriptions and
2	Semi- Autonomous (SAT)	1. SW functionality that exercises control authority over potentially safety-significant Waystens, subsystems, or components allowing time for predetermined safe detection and intervention by independent safety mechanisms to mitigate or control the mishap or hazard. 2. SW item that displays safety-significant information requiring immediate operator entity to execute predetermined action for mitigation or control over the mishap or hazard. SW exception, failure, fault, or delay will allow, or fail or prevent, mishap occurrence.	Failure could directly result in mishap if operator dg s not act Three is time for sedetermined safe detacten any mervention by independer safety mechanisms to mitigate or a rol the mishap	select best match situation
3	Redundant Fault Tolerant (RFT)	1. SW functionality that issues commands over safety- significant HW systems, subsystems, or components requiring a control entity to complete the command function. The system detection and functional reaction includes redundant, independent fault tolerant mechanisms for each defined hazardous condition. 2. SW that generates information of a safety-critical nature used to make critical decisions. The system includes several redundant, independent fault tolerant mechanisms for each hazardous condition, and display.	<ul> <li>System detection and functional reaction includes redundant, independent fault tolerant mechanisms for each defined hazardous condition</li> <li>SW with a failure condition requires another independent fault to result in a mishap</li> </ul>	
4	Influential	SW generates information of a safety-related nature used to make decisions by the operator, but does not require operator action to avoid a mishap.	<ul> <li>SW with a failure condition that reduces redundancy or safety margins but at least one independent mechanism remains to preclude a mishap</li> <li>Operator makes the decisions</li> </ul>	
5	No Safety Impact (NSI)	SW functionality that does not possess command or control authority over sleety-significant HW systems, subsystems, or components and does not provide safety- significant information. SW does not provide safety- significant or time-sensitive data or information that requires control entity interaction. SW does not transport or resolve communication of a safety-significant or time sensitive nature.	<ul> <li>After a SW failure there still are at least two independent mechanisms to preclude a mishap</li> </ul>	Link to Block Diagram

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Cou Det	Course Exercise Determining Software Criticality					
	Software Safet	ty Criticality	Matrix			
SW/ Cont	rol	Severity Ca	ategory		<ul> <li>Map SCC with</li> </ul>	
Catego	ry Catastrophic (1)	Critical (2)	Marginal (3)	Negligible (4)	Severity	
1	SWCI 1	SWCI 1	SWCI 3	SWCI 4	Category to	
2	SWC 1	SWCI 2	SWCI 3	SWCI 4	SWCL which	
3	SWCI 2	SWCI 3	SWCI 4	SWCI 4	determine	
4	SWCI 3	SWCI 4	SWCI 4	SWCI 4	software level	
5	SWCI 5	SWCI 5	SWCI 5	SWCI 5	of rigor	
SWCI	Level of Rigor Tasks					
SWCI 1	Program shall perform an code and conduct in-dep	alysis of requirer th safety-specific	nents, architect testing.	ure, design, and	LoR	
SWCI 2	Program shall perform analysis of requirements, architecture, design, and conduct in-depth safety-specific testing.					
SWCI 3	Program shall perform analysis of requirements and architecture and conduct in-depth safety-specific testing.					
SWCI 4	Program shall conduct sa	fety-specific testi	ng.			
SWCI 5	Once assessed by safety e malysis or verification is	engineering as No required.	© 2019 Lockbeer	o safety specific		

Exercise -- System/Software Functional Block Diagram (Example) Traffic Light Control Power Software Back-up Power System i Emergency Response Radio Sensor \*\* Power-up Camera Initialization Sensor **Processing** \*\* Requires Failure\*\* Software Road Changes Sensors Processing Traffic Normal Timed Log Lights Processing Legend: Software Equipment Components © 2019 Lockheed Martin Corporation 64

#### Course Exercise -- Software Safety Process Tailoring

# Software Safety Process Tailoring Guidelines

		SWCI 1	SWCI 2	SWCI 3
Reqt ID	Software Safety Practice Requirement	Safety Critical	Safety Significant	Safety Related
1	Identify the program safety levels of software with safety impact.	X	X	X
2	Identify and/or reference the software components associated with each program safety level.	x	x	x
3	Verify that software engineers have attended required software safety training courses prior to developing software with safety impact.	x	х	x
4	Establish a project process for enabling decisions regarding use, reuse, and readiness of software components with safety impact.	x	х	x
5	Identify and document constraints of architectural partitioning, processing and/or resource requirements, tools, software development methods or approaches, and/or specific documentation methods on the software development activities related to software with safety impact.	x	x	
6	Identify or reference standards (not a reference to a tool) for requirements development and for software design that specify the vocabulary, standards, and usages of software requirements and design methods, representations, and techniques.	x	х	
7	Specify or reference defect prevention activities for software with safety impact. These defect prevention activities will apply the approach documented in Section 4.16, Causal Analysis and Preventive Action.	x	x	x

\*\* SWCI 4 and 5 are already integrated as part of PM-4001

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- COTS Operating System
- 12 months to define, develop, certify, and deploy
- DPS is certifying authority

Exerci Hazard	S <b>E</b> Form (example)		- $$		
	Hazar	d Analysis Record			
Hazard No. 001 Engineer: <name></name>	Project:: SW Safety Course System: Traffic Light Example Subsystem: Power Subsystem Phase:	Effectively: Initial Risk: Severity: Probability: Category: Modified Risk: Severity: Probability: Category:	Date Opened: <u>Status</u> : Open In-Work FF Ready Monitored		
Description: If the power back-up equipment is unavailable and an interruption to electrical service occurs, the high-speed highway traffic light will be inoperative.					
T <u>Cause:</u> e c	Cause: The high-speed highway traffic light receives electrical power from the electric utility cooperative of the area. Power interruption is possible during electrical storms, grid outages, transmission line failure, and/or substation or transmission line equipment failure. During these events, electrical power may be unavailable to the traffic signal from seconds to hours depending on the circumstances of the event.				
Effect:	Probability of serious or fatal collision.				
Requirements: Controls:	Requirements:         (Specification reference here.)           Design should provide monitor for back-up power and provide an indication to DOT when either back-up power is unavailable or insufficient to provide power to traffic light system continuously for a period of 48 hours. Software development process controls for developing function is SCC 2, SWC11.           Effects after Controls:         Reduced occurrences of traffic light inoperative due to power or back-up power unavailability.				
Remarks:	Remarks:				
Hazard Closure	Hazard Closure Evidence: Test verification (e.g., in a test report) of this functional safety requirement for back-up power monitor.				
Actions Remain	ning:				
Review History	<u>.</u>				
Notes:					
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# Course Exercise -- Determining Criticality After Controls...

	Risk Assessment Matrix			
Severity	Catastrophic	Critical	Marginal	Negligible
Probability	(1)	(2)	(3)	(4)
Frequent (A)	High	High	Serious	Medium
Probable (B)	High	High	Serious	Medium
Occassional ( C)	High	Serious	Medium	Low
Remote (D)	Serious	Medium	Medium	Low
Improbable (E)	Medium	Medium	Medium	Low
Eliminated (F)	Eliminated			



Improbable

(E) Eliminated

(F)

Medium

Medium

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Eliminated

Medium

Low

	110	zard Analysis Record	
<del>lazard No.</del> Engineer: <name></name>	Project:: SW Safety Course System: Traffic Light Example Subsystem: Power Subsystem Phase:	Effectively: Initial Risk: Severity: Probability: Category: Modified Risk; Severity: Probability: Category:	Date Opened: <u>Status</u> : Open In-Work FF Ready Monitored
Description:			
Effect:	Spanification reference here )		
	opecification reference here.)		
Controls:			
Controls:			
Controls: Controls: Effects after Con	<u>ntrols:</u>		





-	Cour: Deterr	se Exercise nining Software Critica	ality	$\rightarrow$
		Software Control Categories		
Level	Name	Description	Considerations	
1	Autonomous (AT)	SW functionality that exercises autonomous control authority over potentially safety-significant HW systems, subsystems, or components without possibility of predetermined safe detection and intervention by a control entity to preclude occurrence of the mishap or hazard.	<ul> <li>Failure directly results in a mishap</li> <li>No possibility of operator action to prevent the mishap.</li> </ul>	Select closest SCC to your hazard situation
2	Semi- Autonomous (SAT)	1. SW functionality that exercises control authority over potentially safety-significant Waysteins, subsystems, or components allowing time for predetermined affe detection and intervention by independent safety mechanisms to mitigate or control the mishago or hazard. 2. SW item that displays safety-significant information requiring immediate operator entity to execute predetermined action for mitigation or control over the mishago or hazard. SW exception, failure, fault, or delay will allow, or fail to prevent, mishago occurrence.	<ul> <li>Failure could directly result in mishap if operator does not act</li> <li>There is time for predetermined safe detection and intervention by independent safety mechanisms to mitigate or control the mishap</li> </ul>	
3	Redundant Fault Tolerant (RFT)	1. SW functionality that issues commands over safety-significant HW systems, subsystems, components requiring a control entity to complete the command function. The system detection and functional reaction includes redundant, independent fault tolerant mechanisms for each defined hazardous condition. 2. SW that generates information of a safety-ortical nature used to make critical decisions. The system includes seed undandari, independent fault tolerant mechanisms for each azardous condition.	System detection and functional reaction includes redundant, independent fault tolerant mechanisms for each defined hazardous condition SW with a failure condition requires another independent fault to result in a mishap	
4	Influential	SW generates information of a safety-related nature used to make decisions by the operator, but does not require operator action to avoid a mishap.	<ul> <li>SW with a failure condition that reduces redundancy or safety margins but at least one independent mechanism remains to preclude a mishap</li> <li>Operator makes the decisions</li> </ul>	
5	No Safety Impact (NSI)	SW functionality that does not posses command or control authority over slefty-significant HW systems, subsystems, or components and does not provide safety- significant information. SW does not provide safety- significant or time-sensitive data or information that requires control entity interaction. SW does not transport or resolve communication of a safety-significant or time sensitive nature.	After a SW failure there still are at least two independent mechanisms to preclude a mishap	Link to Black Diagram

Course E	xercis	е
Determining	Software	Criticality

	Software Safety Criticality Matrix					
SW Cor	atral	Severity Category				
Categ	ory	Catastrophic (1)	Critical (2)	Marginal (3)	Negligible (4)	
1		SWCI 1	SWCI 1	SWCI 3	SWCI 4	
2	SWCI 1 SWCI 2 SWCI 3 SV		SWCI 4			
3		SWCI 2	SWCI 3	SWCI 4	SWCI 4	
4		SWCI 3	SWCI 4	SWCI 4	SWCI 4	
5		SWCI 5	SWCI 5	SWCI 5	SWCI 5	
SWCI			Level of Rigo	r Tasks		
SWCI 1	Progra code a	m shall perform ar nd conduct in-dep	alysis of requirer th safety-specific	nents, architectu testing.	ire, design, and	
SWCI 2	Progra conduc	m shall perform an ct in-depth safety-s	alysis of requirer	ments, architectu	ire, design, and	
SWCI 3	Program shall perform analysis of requirements and architecture and conduction in-depth safety-specific testing.					
SWCI 4	Progra	m shall conduct sa	fety-specific testi	ng.		
SWCI 5	Once a analysi	ssessed by safety of solution is	engineering as No required.	ot Safety, then no	safety specific	
			(	© 2019 Lockheed I	Martin Corporation	

- Select SWCI that maps the SCC and Severity Category for your hazard situation
- This SWCI then identifies the Level of Rigor needed for your software development for the modification
- With these system changes, let's reassess using the hazard risk matrix (next page)

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#### Course Exercise -- Ending Risk Assessment Matrix

	Risk Assessment Matrix			
Severity	Catastrophic	Critical	Marginal	Negligible
Probability	(1)	(2)	(3)	(4)
Frequent (A)	High	High	Serious	Medium
Probable (B)	High	High	Serious	Medium
Occassional ( C)	High	Serious	Medium	Low
Remote (D)	Serious	Medium	Medium	Low
Improbable (E)	Medium	Medium	Medium	Low
Eliminated (F)	Eliminated			





- You are free to be as creative as you'd like with solutions
  - Cost, budget, schedule are flexible, not constraints
- You may use redundant equipment but you must have at least one set of changes that affects software
  - This is Software Safety
- You must provide solutions that reduce the hazard risk index except for ...

- No tunnels or bridges around intersection



- No other signage or lighting is needed at or near intersection



**Course Exercise** 

• 20 - 30 Minutes



# Summary



- Software Development Process documents Software engineering and Software Safety practices
   Software?
  - Provides context for developing product software
  - Software process requirements
- Software Safety process tailored to specific Approach
   application
  - in Software Development Plan (SDP)

No Done

Yes

Assess

Document in SDP & Execute Plans





## Software Failures Affect US

... a few more examples and last reminders

 Mishaps where software-related problems were reported to play a significant role ...

Year	Deaths	Description
1985	3	Therac-25 Software Design Flaw lead to radiation overdoses in treatment of cancer patients
1991	28	Software prevents Patriot missile battery from targeting SCUD missile. Hits army barracks
1995	159	AA jet crashes into mountain in Cali, Columbia. Software presented insufficient and conflicting information to pilots who got lost
1997	1	Software causes morphine pump to deliver lethal dose to patient
2000	4	Crash of V-22 Osprey tilt-rotor helicopter caused by software anomaly
2001	5	Panamanian cancer patients overdosed with radiation due to faulty software
2003	3	Software failure contributes to power outage across NW U.S. and Canada

RE Baseline Magazine, "Eight Fatal Software-Related Accidents", March 4, 2004

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## Glossary

- <u>Certification</u> legal recognition that a product, service, organization, or person complies with requirements. The activity involves technically checking the product, service, organization, or person and the formal recognition of compliance with the requirement by issue of a certificate or license in compliance with governing law.
- Condition/Decision Coverage every point of entry and exit of a program has been invoked at least once and every condition in a decision has taken all possible outcomes at least once and every decision has taken on all possible outcomes at least
- Designated Engineering Representative (DER) -- any properly qualified private person or employee to which the FAA has delegated responsibility for any work, business, or function with respect to the examination, inspection, and testing necessary to the issuance of certificates in accordance with FAA standards.
- Deactivated Code executable code that is not intended by design to be executed or used in specific configurations of a target system. •
- Dead Code executable code that as a result of a design error cannot be executed or used and is not traceable to a requirement
- Decision Coverage every point of entry and exit of a program has been invoked at least once during testing and every decision has taken on all possible outcomes at least once. •
- <u>Error</u> a mistake in the requirements, design, or code of the software
- <u>Failure</u> inability of the software to perform its intended function within specified limits or constraints.
- Fault a manifestation of an error. A fault may cause a failure.
- <u>Fault Tolerance</u> the capability of a system to provide continued correct operation even in the presence of a limited set of equipment or software faults
- Independence different teams with limited interactions developed portions or aspects of the software or software work products. A separation of responsibilities.
- Modified Condition/Decision Coverage -- a form of exhaustive testing where all of the following must be true at least once: (1) Each decision tries every possible outcome, (2) Each condition in a decision takes on every possible outcome, (3) Each entry and exit point to/from the program is invoked, and (4) Each condition in a decision is shown to independently affect the outcome of the decision. Independence of a condition is shown by proving that only one condition changes at a time.
- <u>Safety-Critical Function</u> Any function or integrated functions implemented in software that contributes to, commands, controls, or monitors system level safety-critical functions needed to safely operate or support the system in which it executes
- <u>Safety-Critical Software</u> -- A software unit, component, object, or software system whose proper recognition, control, performance, or fault tolerance is essential to the safe operation and support of the system in which it executes
- Software Safety Assessment the activities that demonstrate compliance with airworthiness requirements. These may include functional hazard assessment, preliminary safety assessment, and system safety assessment, the rigor of which is related to the criticality of the system .
- <u>User-Modifiable Software</u> software intended to be modified by an operator without review of a certifying authority if this modification is within the design constraints of the software established prior to the certification.

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## Further Reading and References . . .

- Safeware: System Safety and Computers, Nancy Leveson
- Software System Safety Handbook, A Technical and Managerial Team Approach, Joint Services Computer Resources Management Group, U.S. Navy, and the U.S. Air Force.
- FAA System Safety Handbook, Appendix J: Software Safety
- NASA-STD-8719.13A Software Safety
- IEEE 1228 IEEE Standard for Software Safety Plans
- EIA SEB6-A System Safety Engineering in Software Development
- MIL-STD-882E Standard Practice for System Safety
- RTCA, Inc., DO-178C, Software Considerations in Airborne Systems and Equipment
- Certification, and . .

  - RTCA, Inc., DO-248C, Supporting Information for DO-178C and DO-278A RTCA, Inc., DO-248C, Supporting Information for DO-178C and DO-278A RTCA, Inc., DO-331, Model-Based Development and Verification Supplement to DO-178C and DO-278A RTCA, Inc., DO-332, Object-Oriented Technology and Related Techniques Supplement to DO-178C and DO-278A RTCA, Inc., DO-333, Formal Methods Supplement to DO-178C and DO-278A
- <u>The DACS Software Reliability Sourcebook</u>, Data & Analysis Center for Software
- The System Safety Society
- International System Safety Conferences
- Graduate school courseware offerings in Software Safety
- · Consultants courseware offerings in Software Safety
- And many more ...

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